



2020 Summer Farmers Market Policies & Procedures

I. MISSION

The South Lansing Farmers Market supports a sustainable local food system by providing a vibrant community gathering space where consumers establish relationships with the small-scale local producers from whom they purchase fresh, affordable, locally-grown produce and hand-crafted products.

II. SCHEDULE

- A. The South Lansing Farmers Market is open every Thursday, June 18 thru October 15, in the parking lot of 800 West Barnes Ave, Lansing, 48910.
- B. Market hours are 3 – 7 p.m. (October markets end at 6:30pm).

III. APPLICATIONS

- A. Applicants must fill out the vendor application form that best represents the majority of products they intend to sell at the market.
 - 1. Agricultural/Value-Added Food Vendors sell fresh and packaged edible items: fruits, vegetables, herbs, honey, syrup, jams, fruit pops, baked goods, cheese, butter, eggs, meats, fish, etc. These foods may be purchased using SNAP benefits.
 - 2. Non-food Arts & Craft Vendors sell items they produce by hand: candles, lotions, jewelry, ceramics, metal work, clothing and accessories, wood crafts, home goods, etc. These items may NOT be purchased using SNAP benefits.
 - 3. Hot Food Vendors sell prepared foods intended for on-site consumption. Requires licensing. Items may not be purchased using SNAP benefits.
- B. Applications for pre-paid full- and part-time vendors must be completed, signed, and submitted with **payment by June 18, 2020**.
- C. Applications for daily vendors must be received by 5pm on Friday before the first market they wish to attend. Payment is due by 3pm of each market attended.
- D. The Market Managers, South Lansing Farmers Market Committee and South Lansing Community Development Association Board of Directors will review and approve vendor applications as they are received. Preference is given to returning vendors and those who grow/produce agricultural/value-added products locally.
- E. Vendor placement will be prioritized based on seniority (years with the market), payment status (prepaid vs daily), and electrical needs.

IV. FEES

- A. Vendors are classified as pre-paid full-time, pre-paid part-time, and daily.
 - 1. Pre-paid full-time vendors reserve the entire season (18 markets) for \$180, paid in full by June 18, 2020.
 - 2. Pre-paid part-time vendors reserve specific dates at a rate of \$15 per booth per market, paid in full by June 18, 2020.
 - 3. Pre-paid vendor fees may be paid using cash, check, credit card (call office to process), or Cash App (a subsidiary of Square). Cash App offers free electronic money transfers from your checking account to ours (cashtag \$SouthLansing).
 - 4. Daily vendors pay as they go: \$20 per booth per market, due before 3 p.m. each day they attend. Daily vendors are not “drop in” vendors. They must still reserve market dates on the vendor application.
 - a. Daily fees must be paid with cash or check (not market money, EBT, or DUFEB coins) before 3pm of each market attended.
 - b. Daily fees cannot be deducted from vendor reimbursement checks.
 - c. Daily vendors are responsible for paying their vendor fee for all dates reserved, even if they do not attend (see Section V:G below).
- B. Booth fees cover one 10'x10' space and chalkboard signage. Vendors may reserve and prepay for more than one space or pay the daily rate to add additional booth space at any point during the season.
- C. Vendors are expected to provide their own canopies, tables, chairs, additional signage, and other equipment needed. The Market has a limited number of canopies (\$15) and table/chair (\$10) available for rent on a first come basis.
- D. The booth fee for non-profit, 501(c)(3) community organizations may be waived once per season. If the group is engaged in a pre-approved fundraising activity, the daily rate applies.
- E. **Pre-paid fees are non-refundable.**

V. ATTENDANCE/CANCELLATION

- A. The Market is open rain or shine. In cases of rain, high wind, or extreme heat, the Market is held inside the gymnasium.
- B. Only approved vendors on the schedule may attend. Drop-in vendors are not permitted.
- C. Approved daily vendors who have not reserved specific dates must notify the Market Manager by noon on Wednesday prior to each market they wish to attend.
- D. Vendors are expected to attend all markets indicated on their applications. This includes daily vendors who schedule specific dates. If cancellation is necessary, vendors are required to notify the Market Manager by 10am on market day.
- E. “No call/no-shows” are NEVER permitted. Empty booth spaces compromise the content and appearance of the market. “No call/No-shows” will face disciplinary measures.
- F. Pre-paid vendor fees are not reimbursed for no-shows or late cancellations.
- G. Daily vendors who fail to attend on dates they reserve may not return to market until their outstanding vendor fee is paid.

VI. MARKET DAY LOGISTICS

- A. Vendors must check in with the Market Manager for booth assignment each week. Vendors may check in as early as 1pm, but no later than 2:30pm.
- B. We make every effort to maintain a consistent vendor placement during the season, but there are certain weeks when placement may change. Anyone not in their assigned space must move before the market opens.
- C. For safety reasons, vehicles are not permitted in the interior area of the market after 2:30pm.
- D. Vendors must be in place no later than 2:30pm and ready to sell when the market opens at 3pm.
- E. Sales are not permitted before the market opens, and vendors must stay until the market closes unless permission has been granted in advance by the Market Manager.
- F. Canopies/tents can sail away on windy days. Vendors must provide materials to securely anchor their canopies/tents at all times.
- G. Vendors who rent (canopy, table, chairs) or borrow (bungee cords, blocks/weights) any items from the Market are responsible for returning items before leaving.
- H. Vendors requesting electrical hook-up must provide their own power cords (50 foot minimum). Electrical hook-ups are limited, and vendor placement may change to accommodate access.
- I. Vendors are required to display a signage provided by the Market identifying the name of their farm or business, payment methods accepted, and weekly offerings.
- J. All signage, displays, products, and equipment must be contained within the booth space reserved and may not restrict access to or visibility of another vendor.
- K. Vendors are responsible for keeping their booth space and the adjacent parking lot clean. Vendors are responsible for removing all boxes, bags, trash, and food waste. Dumping of any kind is prohibited.
- L. Vendors may not sublease their space without prior consent of the Market Manager.

VII. PRODUCTS

- A. The Market strives to maintain a 50% ratio of agricultural/value-added food vendors to non-food/arts & crafts vendors (i.e., vendors who sell SNAP eligible items versus those who do not). Vendors who sell ready-to-eat hot foods intended for on-site consumption are not included in this equation.
- B. Only Michigan agricultural/value-added products may be sold at the market. The Market gives preference to products GROWN OR PRODUCED LOCALLY BY VENDORS.
- C. It is essential that the Market maintain a healthy balance of products to support the growth and prosperity of our vendors and meet our customers' needs. In some cases, when products are not sufficiently available at the market, vendors may be allowed to sell produce or value-added products GROWN OR PRODUCED by OTHERS in MICHIGAN. This practice is known as "brokering." This Market defines brokering as "the sale of products bought or traded directly from another farmer or producer."

- D. Approval of brokered items is granted at the sole discretion of the Market Manager based on the following considerations:
 - 1. Resale of produce and other items purchased from commercial retail establishments or wholesale distributors is strictly prohibited.
 - 2. Brokered items may not duplicate locally grown or produced items already offered at the market. Rare exceptions may be granted by the Market Manager.
 - 3. Vendors must disclose all anticipated brokered items on their application, including the name and address of their source. If a change in products or their origin occurs mid-season, vendors must submit a written amendment to their application and receive approval from the Market Manager before selling.
 - 4. Vendors of brokered items must display signage clearly identifying which items are brokered, the name of the farm or business that produced them, and the Michigan city where they were grown or made.
 - 5. Vendors of brokered items must be familiar with the conditions under which foods were grown and items were made.
- E. Prices must be clearly displayed for all products; collusion and price gouging are strictly prohibited.
- F. Vendors with organic certification must clearly label which products, if any, are not organic.
- G. Products must be clean, wholesome, free from spoilage, free from adulteration and misbranding, and safe for human consumption.
- H. All arts and crafts must be an individual's own creative effort and be sold by the artist or representative thereof.
- I. Arts and crafts vendors must submit samples of items to be sold during application process. This does not apply to returning vendors.

VIII. PROMOTION

- A. South Lansing CDA promotes the Farmers Market via weekly email updates, street banners, yard signs, posters, ads and articles in neighborhood newsletters and church bulletins, online social network sites and continuous word-of-mouth.
- B. We ask that vendors on Facebook "like" the South Lansing Farmers Market page so we can feature links to your pages and cross promote. We know many of our vendors have loyal fans who follow them from market to market, and we should all do our part to cast a wide net to attract customers.
- C. Customers stay interested in markets that advertise new offerings each week, so vendors are highly encouraged to send the Market Manager an updated list of products they plan to sell by Monday for inclusion in our weekly Market Update.
- D. Vendors are encouraged to display signage promoting unique aspects of their wares, e.g., locally grown produce, fresh picked or baked that day, certified organic or using organic practices
- E. ~~Raffle drawings.~~ **Cancelled due to COVID-19**
 - 1. ~~Vendors are encouraged to donate items typically sold at their booth for the raffle each week.~~

- ~~2. Winners are announced every 30 minutes throughout the Market, which encourages shoppers to stay longer and provides exposure to vendors who donate prizes.~~
 - ~~3. Vendors receive a free raffle ticket for each item donated and are welcome to purchase more.~~
 - ~~4. Proceeds from the raffles are used for market supplies and promotion.~~
- ~~F. The Market hosts a variety of themed festivals with special performances, guest exhibitors, themed activities, featured sponsors, and targeted audience promotion.~~

IX. LICENCES AND INSURANCE

- A. Vendors are expected to know and comply with all applicable city, state, and federal health and safety requirements related to the products they sell.
- B. Each vendor must submit to the Market Manager, a valid copy of all licenses and permits required to comply with Michigan Department of Agriculture & Rural Development (MDARD) Rules and Regulations.
- C. Products exempt from licensure under the Cottage Food Law must be labeled with "Processed in a facility not inspected by the Michigan Department of Agriculture & Rural Development."
- D. Vendors are highly encouraged to obtain their own insurance against all liabilities.

X. SALES REPORTING AND REIMBURSEMENT

- A. Vendors are required to accept EBT coins, Double Up Food Bucks (DUFEB) coins, WIC Project Fresh and Senior Market Fresh coupons for all eligible items. The Market Manager will provide instruction on all requirements and distribute vendor agreements.
- B. Vendors are required to report total sales from all sources (EBT coins, DUFEB coins, WIC Project Fresh and Senior Market Fresh coupons) at the end of each market day.
- C. Vendors who receive EBT coins as payment from customers are prohibited from spending them with other vendors or trading them with anyone for cash.
- D. Reimbursement checks for EBT, DUFEB, WIC Project Fresh, and Senior Market Fresh sales are cut within seven days of the final market of each calendar month. Vendors who are not at the market when reimbursements are distributed are expected to make delivery arrangements with the Market Manager.
- E. We encourage vendors to accept credit cards at their booth.
- F. Non-food vendors must have a Michigan Sales Tax License and are responsible for collecting and submitting sales tax on all non-food transactions. Sales and Use Tax FAQ's: http://www.michigan.gov/taxes/0,4676,7-238-43519_43529-154427--,00.html
How to apply for a Michigan Sales Tax License (it's free)
https://www.michigan.gov/taxes/0,1607,7-238-43519_43521_44039-5922--,00.html

XI. COMMUNITY CONSIDERATIONS

- A. Vendors are expected to be honest, courteous, and professional at all times.
- B. The South Lansing Farmers Market is a safe and welcoming space for all. We value the social, economic, political, religious, and cultural diversity of our vendors, volunteers,

customers, and guests, and we expect everyone to be treated with dignity and respect. Discrimination of any kind will not be tolerated.

- C. Applicable local, state, and federal laws must be followed all times
- D. Smoking is strictly prohibited everywhere on the property.

XII. NON-COMPLIANCE

- A. The Market Manager walks the market each week to insure all vendors are in compliance with these policies and procedures. Please tell the Manager if you witness or suspect potential violations.
- B. The Market Manager reserves the right to investigate any and all reported or suspected violations. This includes, but is not limited to, broker verification, license verification, and farm visits.
- C. Non-compliance will result in the following interventions:
 - 1. First offense: verbal warning with recommendations to become compliant.
 - 2. Second offense: written warning with compliance requirements, signed by Manager and vendor.
 - 3. Third offense: referred to the South Lansing CDA Board of Directors for disciplinary action.
- D. “No call/no shows” are not subject to warnings. Vendors will be referred directly to the Board for disciplinary measures.
- E. Depending on the severity of non-compliance, disciplinary measures may include, but are not limited to, relocation of booth space, suspension from a certain number of markets, withholding of reimbursement checks (if violation is related to non-payment of daily booth fee), or dismissal from the market for the remainder of the season.
- F. Findings of non-compliance and disciplinary measures may be appealed to the Board in writing. The Board will render a decision within seven days of receipt. Decisions after appeal are final.

XIII. CORONAVIRUS SAFETY PRECAUTIONS

- A. Vendors must wear some form of mask, cloth or face shield that completely covers the nose and mouth. Customers are required to do the same.
- B. Vendors must clean and disinfect all frequently touched surfaces, like point-of-sale devices, tokens, etc. Please bring adequate sanitizer/cleaning solution each week.
- C. The Michigan Farmers Market Association strongly recommends that vendors wear gloves for all financial transactions (cash, coin, credit card, and coupons). Never touch food products with the same gloves used to handle money. Follow guidelines posted below for proper removal. Used gloves must be collected in a trash bag, tied shut after the market, and properly disposed.
- D. Vendors are encouraged to use touchless credit card readers that allow customers to insert and remove their own cards.
- E. The market is providing sanitizer and a hand washing station for customers. Please encourage shoppers to use them.
- F. Ideally, one person in your booth will handle financial transactions and another will handle food and products. If that’s not possible, the sole vendor must a) put on gloves

- to accept payment and remove before touching food/product or b) sanitize hands completely after accepting payment and before touching food/product. Never touch food/products with gloves or hands that touched money, coins, cards, or coupons.
- G. Only one shopper (or group of related shoppers from the same household) is permitted in front of each booth. Chalk markings will designate 6-foot intervals for those waiting in line. Please remind shoppers not to linger.
- H. As difficult as this is at a farmers market, please do not allow customers to touch your products or displays.
- I. Food samples are not allowed at this time.
- J. Market staff, volunteers, and vendors will be screened for COVID-19 symptoms as they enter the market each week, including taking touchless temperature.
- K. Vendors with known exposure to anyone with a confirmed case of COVID-19, or exhibiting symptoms (fever over 100.4F, persistent cough, shortness of breath) may not attend the market. Immediately call to notify the Market Manager.



Thank you for your interest in our 2020 South Lansing Farmers Market. Please don't hesitate to contact me with any questions or concerns. I pledge to do everything I can to support you in making this a successful year.

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